

### Applicant Portal

The Applicant Portal is a version of chatting directly within the system. It allows you to send us a message at any time, and a secure way for us to communicate regarding your report and anything needed to complete it.

### Gaining Access

## WHEN A MESSAGE IS SENT, OR A DOCUMENT IS REQUESTED, AN AUTOMATIC EMAIL IS SENT INSTRUCTING YOU TO LOG INTO YOUR PORTAL.

From: Advanced Reporting LLC <automation@instascreen.net>

Sent: Wednesday, March 20, 2024 12:56 PM

To: Advanced Reporting Team <info@advrep.com>

Subject: Access your Your Company Background Check

#### Hello BIRTHDAY,

We are processing your background check for Your Company.

This tool allows you to stay informed throughout the screening process. You can submit questions directly to the investigators processing your background check, upload additional documentation, and see the results of your completed report. To get started, please log on to your Applicant Portal and provide your reference number: 700080.

#### Log On

If the above link does not work, you can log in to your Applicant Portal here: <a href="https://advrep.instascreen.net/is/app/applicantPortal?">https://advrep.instascreen.net/is/app/applicantPortal?</a>

#### referenceNumber=700080

We look forward to hearing from you.

Advanced Reporting LLC info@advrep.com 503-375-0451

http://www.advrep.com

From: Advanced Reporting LLC <automation@instascreen.net>

Sent: Wednesday, March 20, 2024 10:47 AM

To: Advanced Reporting Team <info@advrep.com>

Subject: Unread Applicant Portal Messages for Your Company

Hello BIRTHDAY.

We are processing your background check for Your Company.

You have unread messages that require your attention in your Applicant Portal from our team. To view the messages associated with your background screening, please login here:



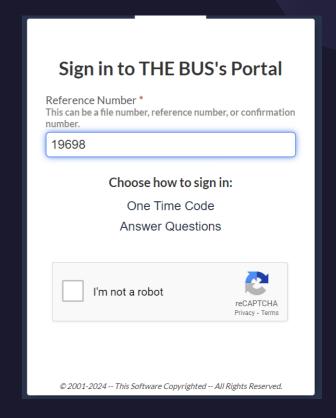
If the above link does not work, you can login here: https://advrep.instascreen.net/is/app/applicantPortal?referenceNumber=700080

The reference number for your background screening is 700080. You will need this to log into the system.

Please respond as soon as possible to avoid delyaing your screening and application process.

Thank you,

Advanced Reporting LLC info@advrep.com
503-375-0451
http://www.advrep.com



YOU WILL HAVE TWO OPTIONS:

I. RECEIVING A ONE-TIME CODE

(SENT VIA TEXT TO US-BASED

PHONES ONLY)

2. ANSWER QUESTIONS

### Gaining Access via Answer Questions

#### Sign in to THE BUS's Portal

Reference Number \*

This can be a file number, reference number, or confirmation number.

19698

Answer the following to verify your identity

Last Four of SSN or User PIN \*

Postal Code \*

Cancel

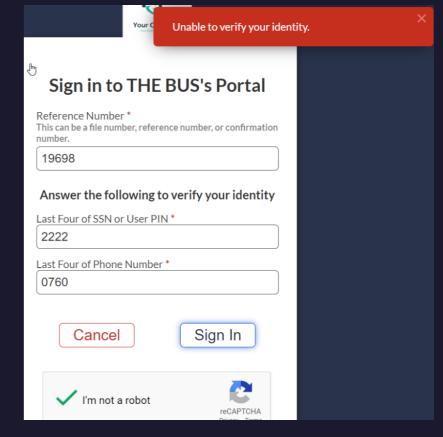
Sign In

I'm not a robot



THE QUESTIONS ARE UNIQUE TO THE REPORT AND WILL BE PRESENTED RANDOMLY BASED ON THE INFORMATION LISTED ON THE REPORT WHICH CAN INCLUDE (TWO IDENTIFIERS ARE REQUIRED):

- LAST 4 OF THE SSN / PIN OR DRIVER'S LICENSE
- LAST 4 DIGITS OF THE PHONE NUMBER
- POSTAL CODE
- ALTERNATE ID
- DATE OF BIRTH



\*SELECTING 'CANCEL' WILL DIRECT YOU BACK TO THE INITIAL LOGIN PAGE, PROVIDING THE OPTIONS AGAIN.

\*\*WHAT YOU WILL SEE IF ONE OR BOTH ANSWERS ARE INCORRECT.

# Gaining Access via One Time Code

#### Sign in to THE BUS's Portal

Reference Number \*
This can be a file number, reference number, or confirmation number.

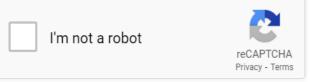
19698

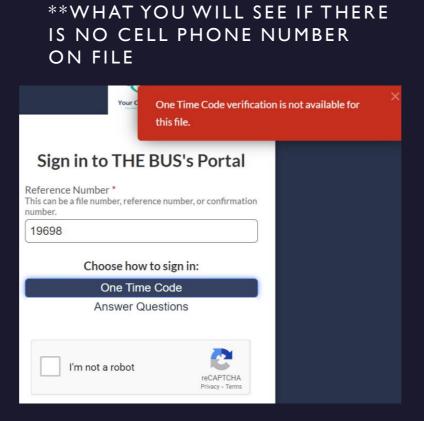
Enter the code to verify your identity

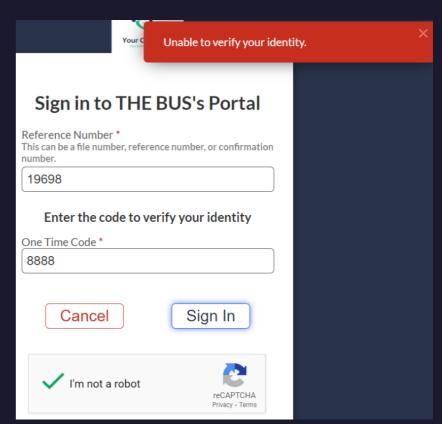
One Time Code \*

Cancel

Sign In



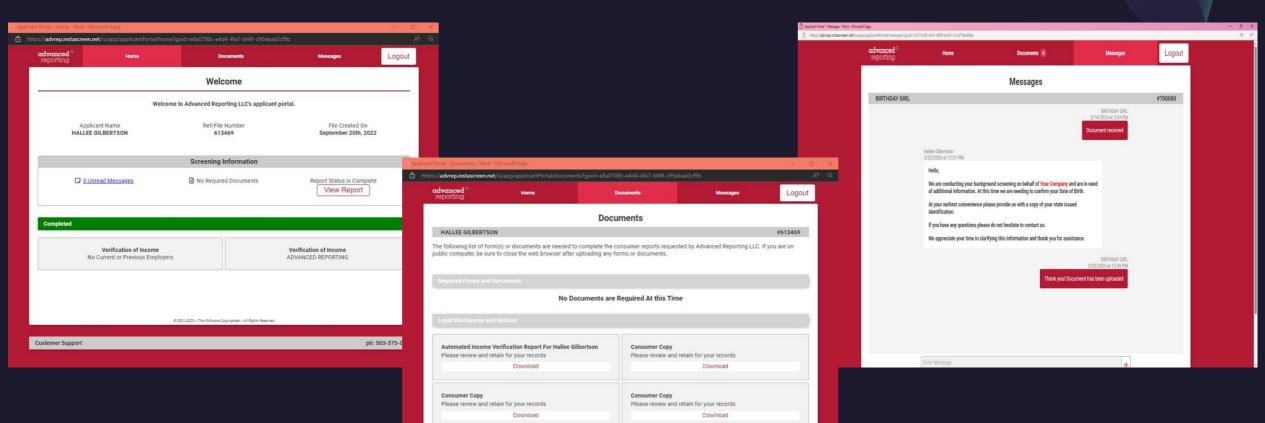




\*SELECTING 'CANCEL' WILL DIRECT YOU BACK TO THE INITIAL LOGIN PAGE, PROVIDING THE OPTIONS AGAIN.

\*\*\*WHAT YOU WILL SEE IF THE ENTERED CODE IS INCORRECT.

### Inside the Portal



WHEN AN ADVANCED REPORTING TEAM MEMBER SENDS A MESSAGE, OR REQUESTS A DOCUMENT,
AN EMAIL WILL BE SENT TO THE EMAIL ADDRESS WE HAVE ON FILE.

ph: 503-375-0451

**Customer Support** 

# Questions?

Give us a call at (503)375-0451 and we are happy to help!

